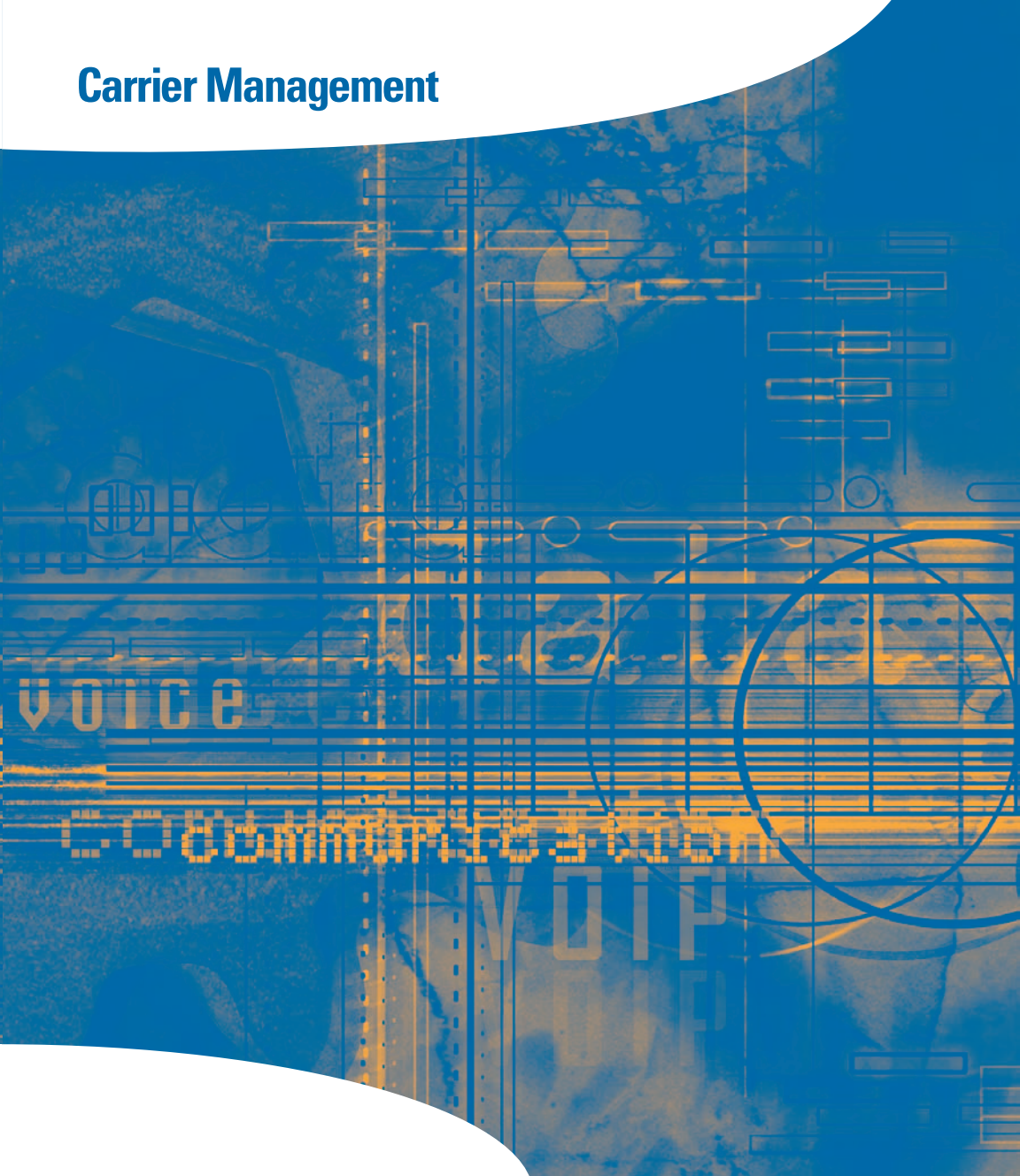


Carrier Management



the comtel group

CARRIER MANAGEMENT

Anticipating needs. Implementing solutions.

Expose hidden costs. Discover hidden savings.

Many companies feel vulnerable to large carriers and their complex billing practices. Expecting telcos to police themselves or go out of their way to help you is probably not realistic. If you want greater control over telecom expenses and utilization, you need an experienced partner like Comtel.

Through our Carrier Management process, Comtel provides comprehensive end-to-end support and management of carriers to keep them accountable for every cost, fee and service. Our proprietary, five-part audit uncovers how you buy telecom services and where money is being wasted or spent wisely.

Areas of focus include:

- *Unused or underutilized lines (oversubscriptions)*
- *Carrier billing errors*
- *Regulatory fees that are no longer mandated*
- *The true monthly cost of every phone line*
- *Redundant or unused features*
- *Deceptive or unauthorized carrier fees*
- *Mismatched calling plans*
- *Promotions for which you're not taking full advantage*
- *Non-aggregated calls that nullify potential discounts*
- *Improper phone system configuration*

Major benefits at a glance.

Greater cost-cutting power. By scrutinizing and exposing every telecom expense, Carrier Management enables us to consolidate network services and recommend the ideal fit among carriers and available service plans.

Reliability and reduced risk of disruption. You are most vulnerable to glitches and downtime when undertaking larger projects including consolidations, mergers and office relocations. During such times, we carefully and proactively monitor carrier performance to insure a smooth transition.

Simplified telecom management. Comtel's unique, online Web Portal provides managers and technicians with secure, anytime access to your entire inventory of circuits and their configuration. With these tools, you'll receive the highest levels of ongoing support and problem resolution.

Peace of mind from single-source accountability. When you combine Carrier Management with Ongoing Support of your phone system, there is no finger-pointing. In short, we take care of everything.



Eliminate the pain of managing your carriers.

Nearly 80% of all telecom problems – from billing to system reliability – are traceable to bad information. Comprehensive reporting generated by our proprietary audit helps us to accurately identify, monitor, and manage every aspect of your carrier relationship. Especially the not-so-obvious ones.



For more information on Carrier Management please call 888 266 8350
or visit www.thecomtelgroup.com/cm



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